

OmPrompt Reporting & Data

The OmPrompt solution offers full reporting capability through an integration with Tableau.

In addition, our platform offers flexibility in the generation and distribution of outbound messages and reports.

Therefore, integration with other 3rd party data visualisation and reporting tools such as Spotfire and Power BI can be included as part of the project scope.

Examples of typical reports that OmPrompt provides:



Automation Reports

Reports can include the number of lines, number of edits made by a users in OmPrompt's Data Entry Portal (if applicable), platform uptime, extraction performance, processing time and the type and volume of exceptions by partner.



Operation Reports

These provide insight into the Data Entry Portal queue and user performance. Metrics include average queue depth, max waiting time, average processing time, average waiting time, resource (agents), effort (seconds per line) and volume of documents processed per agent.



Perfect Order Analysis

Perfect Order Analysis identifies missing mandatory header and line level information from customer orders before they are processed by the subscriber's ERP



Custom Reports

Can be created after an initial consultation between OmPrompt and yourself, and raw data can be provided on delay.